



Tourinvest

Europe & Mediterranean Travel

TERMS AND CONDITIONS

The purchase and payment of any travel services offered by Tourinvest Ilc. ("Tourinvest"), represents a contractual agreement between the Traveler ("you") and Tourinvest, and reflects your acceptance of the below Tourinvest Terms & Conditions, and Arbitration agreement.

Terms & Conditions are accurate at time of printing and may change prior to booking. You are suggested to check on the latest version of the Terms & Conditions, on our website or to ask your travel agent or Tourinvest, for further information prior to finalize your reservation.

LAND DEPOSIT – INVOICING – FINAL PAYMENT

A \$300 per person, nonrefundable, deposit is requested to reserve services and space. Deposit can be paid by checks, money orders, bank transfer, and credit cards (Visa, MasterCard, Discover, and American Express). Payment of the deposit implies your acceptance to our Terms & Conditions. Your reservation is not confirmed until the deposit is received by Tourinvest and a confirmation invoice will be sent to you.

The Traveler is responsible for checking the accuracy of all the details on the invoice, including but not limited to travel dates, selected services, as well as each Traveler's names, to be matching the ones on the passport. Tourinvest cannot accept responsibility for discrepancies, if not notified within 3 days of the received invoice. After 3 days, any change will be subject to \$25 fee. In case of billing errors, Tourinvest reserves the right to re- invoice with the correct information.

Final payment is due 60 days prior to departure date. If departure is within 60 days of the starting reservation, payment in full is requested at time of booking to secure services and space. All reservations will be cancelled if final payment is not received by the due date and cancellation penalties will be applied. In case of group reservations, a specific Group Policy will be provided by Tourinvest to the Travel Agent or Group Promotor, who will be responsible for informing his own travelers.

Air-inclusive packages (which always include taxes and fuel surcharge) may require a full payment of the air portion, at time of reservation, to guaranty the fare and the space, depending on the type of the selected airfare. Airline ticket may be non-refundable and non-changeable, and/or may be subject to change penalties. Please check with your Travel Agent or Tourinvest.

Rental cars are subject to a \$100 deposit at time of reservation and final balance due 60 days prior departure. Full payment is due in case of a reservation within 60 days of the departure.

CANCELLATION POLICY AND FEES

- 60 days and over prior to departure date: \$300 per person
- 59-22 days prior to departure date: 25% of total price
- 21-14 days prior to departure date: 50% of total price
- 13-8 days or less prior to departure date: 75% of total price
- 7 days and less: 100% of total price

CHANGE FEES – Land and air services

Airfare may be purchased through Tourinvest for travel originating from the United States. All carriers are independent operators and are not owned, managed, or operated by Tourinvest. Your airline ticket is a contract between you and the air carrier only, even if purchased through Tourinvest. By purchasing your air tickets through Tourinvest, you waive all liability for Tourinvest for such air services.

In addition to any airline-imposed change fees, a fee of \$25 per transaction will be charged by Tourinvest for any change made to a reservation after deposit is received. Any change in itinerary, including but not limited to change of dates and/or name change, may result in the loss of a confirmed airline reservations or in an increased

airfare, on top of the change fees, and will be payable by the Traveler.

Tourinvest is not responsible if an airline cancels, reschedules, or delays a flight for any reason. If you purchased air through Tourinvest, we will try to assist in making new arrangements, providing you have not already checked in with your airline for your first flight segment. After check-in, you must work with the airline directly to reach your destination or to make any alternate arrangements, including amendments to return services. Airline fees often apply for modifications to air schedules not related to airline-imposed flight cancellations, reschedules, or delays. These fees will be payable to the airline directly at time of request.

If you miss your departure flight or connection, it is your responsibility to find out with the airline on which you are ticketed, new arrangements to reach your destination. No refunds will be provided by Tourinvest for portions of trips missed due to cancelled, rescheduled, or delayed flights after airport check-in, nor is Tourinvest responsible for any additional expenses you may incur prior to joining your trip if you miss your departure flight or flight connection. For air purchased through Tourinvest, if any air schedule requires an overnight stay in a gateway city, Tourinvest can assist you with hotel reservations; however, the cost of the overnight stay (including but not limited to hotel and meals) is at your expense. Air itinerary is subject to availability. Original itinerary is not guaranteed and is subject to change at any time.

If you make your own flight arrangements, Tourinvest will not be responsible for any loss resulting from cancellation or changes in international gateways, itineraries, or travel dates. We recommend to always check eventual penalties and fees for change, when you purchase airline tickets.

Please be aware that Frequent Flyer mileage accrual is at the discretion of the airline and is not always available for airfare purchased through Tourinvest. You will need to contact the airline directly to inquire if you qualify for any applicable reward mile.

TOUR CANCELLATION BY TOURINVEST AND RIGHT TO REFUSE TRAVELERS

Tourinvest reserves the right to cancel or reschedule any tour departure for any reason, such as insufficient participation or force majeure. If a tour is cancelled prior to departure, Tourinvest will only be responsible for refunding the amount received for the reservation. Tourinvest will try its best to reschedule the same or similar tour at a different date, with no guarantee in the availability. For air-inclusive package, Tourinvest will try to reconfirm the airline service for the selected new dates, subject to availability. Tourinvest cannot assume responsibility for any penalty or fees requested by an airline to reissue or cancel an air ticket, if this air arrangement was not provided by Tourinvest.

Tourinvest may refuse to provide services to any passenger or may require any passenger to leave a tour if it is reasonably believed that the passenger is not compatible with the safety, or the well-being of other passengers or Tourinvest representatives, including, but not limited to, disruptive, verbally or physically abusive, obnoxious, harassing, discriminatory, or obscene behavior and/or has failed or refused to follow Tourinvest's rules and procedures or the instructions of Tourinvest or its representatives. In the event a passenger is removed, such passenger may be left at any city without any liability to Tourinvest or its representative and shall not require a refund for any portion of the price paid, or for any additional expenses due to this early termination of services. Tourinvest shall be entitled to recover from the passenger any costs or expenses incurred by Tourinvest or its representatives in the removal of the passenger or the exercise or enforcement of this clause.

TRAVELERS IN NEED OF SPECIAL ASSISTANCE

Any special need requiring specific attention while on vacation needs to be communicated at time the reservation is made. Tourinvest will make reasonable attempts to accommodate the special needs of disabled travelers but is not responsible in the event it is unable to do so nor responsible for any denial of services by air carriers, hotels, restaurants, ground transportation, or other independent suppliers. Tourinvest cannot provide individual assistance to a vacation participant for walking, dining, getting on and off coaches, cruise ships, and other vehicles, or other personal needs. A qualified and physically able companion should accompany travelers who need such assistance. If we are not notified at time of reservation of any disability requiring special attention, Tourinvest reserves the right to cancel your booking or terminate your vacation if your special needs or disabilities are not suitable for the vacation, are incompatible with other travelers, or if you are not traveling with a companion who provides all the assistance you require. Tourinvest will not refund or cover any costs or expenses incurred for cancellation, booking, or termination of the vacation. Cancellation penalties will apply as per our Terms and Conditions

Not all sightseeing stops/sites accommodate wheelchairs, and some locations and sightseeing activities require extensive standing, or walking—sometimes on unpaved or cobblestone streets. Tourinvest will not refund or cover any cost or expense incurred for any missed activities due to a participant's inability to fully participate with the group. The Americans with Disabilities Act is only applicable within the United States, and facilities for disabled individuals are limited outside its borders. Most transportation services, may not be equipped with wheelchair ramp.

RATES POLICY

All prices are based on foreign exchange rates known at the time of reservation and are expected to be in effect at the time of departure. Package prices are per person, based on double occupancy. Single room supplements and triple reductions are listed where applicable. Not all accommodation types are available on all properties. Prices are subject to change without notice. Once we received your final full payment, the price is protected and guaranteed for, against any increase due to currency fluctuation, or government tax surcharge. This is valid for land and air services

PASSPORT AND VISA

It is the traveler's responsibility to verify all visa, passport, and health requirements necessary for the vacation. Tourinvest cannot accept liability for any passenger refused entry onto any transport or into any country due to failure to provide correct required documentation. U.S. And non-U.S. citizens must contact the appropriate consulates to determine if any visas or other documents are needed. Passport must be valid for at least six months after the ending date of your trip. It is recommended you have a minimum of three blank pages in your passport and Multiple-entry visas are requested in some cases. The process of obtaining a visa and/or passport can take months or more.

ACCOMODATION - BAGGAGE – TRANSFER - SIGHTSEEINGS

The hotels listed on the quotes or in the brochure are intended to be confirmed only when deposit is received. The hotel classification used by Tourinvest is based on each country's official government rating, which may vary from U.S. standards. Double room is intended as twin-bedded room and triple rooms are usually the same size as twin-bedded rooms, with an added roll-away bed, and are at the discretion of the hotel. Triple rooms will have beds to accommodate three people, but three separate beds cannot be guaranteed, and some hotels do not offer triple rooms. Single supplements ensure your own room, but please note that this type of room is generally smaller in size and may be less conveniently located in the property. Room and bed preferences are on request and cannot be guaranteed.

Air conditioning in Europe may be available in superior category's hotels but the use is regulated by country's laws and may differ from U.S. Standard.

Tourinvest reserves the right to change a hotel with a comparable or higher rated property, if necessary. Check-in times vary worldwide, and from hotel to hotel; Tourinvest cannot control or guarantee check-in times.

Size and weight limitations for carry-on and checked baggage vary from airline to airline and even according to destination. Information on carrier's specific standard checked and carry-on baggage allowance can be found on the carrier's website. Tourinvest is not responsible for additional fees imposed by air carriers for baggage. You will be required to pay these fees directly to the airline at check-in.

Travelers (or their Travel Agent) are responsible for informing in writing the correct flight information regarding transfer from and to airports. No credit will be issued for unprovided transfer due to incorrect information and/or delays over standard waiting time (1 hour) without notice to Tourinvest.

Due to national, local or religious holidays, and special events, some prepaid services such as but not limited to visits to churches, historical sites, museums, or sightseeing tours may not be available. Tourinvest will arrange for alternate offering and cannot be held responsible for any variation to the original program.

TRAVEL DOCUMENTS

In respect of the environment, Travel Documents and Itineraries will be emailed (approximately 2-3 weeks prior to departure, provided full payment has been received). A service charge for printed documents and shipment will be assessed depending on the preferred delivery type (standard ground service, 2-day delivery or delivery to multiple addresses).

POST VACATION CLAIM AND REFUND

To correctly investigate a complaint, and properly assess an eventual compensation, Tourinvest is requesting the following procedure: complaint or claim about any purchased services offered by Tourinvest, involving the negligence of any suppliers, sub-contractors, or agents in relation to the services must be notified to Tourinvest, while on vacation, and/or within 30 days of the vacation return, in writing.

Any request for refunds is subject to our Terms & Conditions; no refund will be made for unused or partially used services of less than 24 consecutive hours, for unused transportation where group activity tickets are involved, or for voluntary changes decided by the traveler.

RESPONSIBILITY AND ARBITRATION

Tourinvest llc, located in New Jersey, is an independent company licensed to market and distribute travel products under the Tourinvest brand name, and arrange for vacation services offered on this website, including transportation, accommodations, and sightseeing and other services through independent

contractors.

Air and ground transportation companies, accommodations facilities, and other suppliers (including but not limited to trains, cruises, ferries, motor-coaches, hotels, and restaurants) providing services are independent contractors and are not own, nor operated by Tourinvest and its employees, agents, shareholders and officers.

Tourinvest is not responsible for any damages, inconveniences, delays, canceled services, injury, loss or death, occasioned by any kind of reason of any act or omission beyond its control, including but not limited to insolvency or default of any third party, strike or mechanical failure, inclement weather, health issues, war and/or event of force majeure, act of terrorism, criminal activity, acts of government or acts of God. After departure, if the services included in the vacation cannot be supplied or there are changes in an itinerary for reasons beyond control, depending on the circumstance, Tourinvest will make reasonable arrangement and provide comparable services.

Any dispute between the Traveler and Tourinvest, directly or indirectly relating to the Terms & Conditions, shall be submitted to mediation to be resolved by binding arbitration under New Jersey law before the New Jersey State Board of Mediation. The prevailing party shall be entitled to an award of costs and reasonable attorneys' fees. Any action to enforce the arbitrator's decision shall be brought in the state or federal courts in the State of New Jersey.

Arbitration against Tourinvest must be commenced within one year following the date of vacation completion. Neither Tourinvest nor any affiliate shall in any case be liable for other than compensatory damages, and you hereby waive any right to punitive damages.

No person, other than an authorized representative of Tourinvest, is authorized to vary, add, or waive any term or condition on its website, including any term or condition set forth in the preceding provisions.

TRADE NAME

TOURINVEST is a trademark owned and/or applied for and/or registered by Tourinvest Ilc.



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